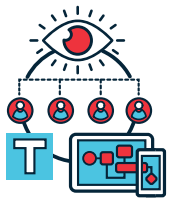


Xugo manages network clearance for essential infrastructure, and delivers visibility across program management, contractors & clients

Meeting strict and increasingly complex regulatory requirements is perhaps one of the greatest challenges faced by modern utilities. The inherently high-risk nature of the sector means it is highly regulated across a number of facets, with vegetation management being an area requiring particular attention. Meeting the challenge of adhering to vegetation regulatory requirements is too complex a task to be left to manual processes; which is where Xugo comes in to simplify the process.



Xugo works with you

Xugo provides utilities with tools to effectively and efficiently track and manage their compliance-related activities; and function as the authoritative source of all current and historic vegetation and operational management data.

With Xugo you can easily:

- access the insights needed to take actions, implement and manage programs and meet your regulatory requirements
- create, manage, schedule and allocate work tasks
- configure workflows and forms to your requirements
- visualise work progress
- capture complaints, incidents, and feedback directly from your customers and your teams
- store your complete collection of information relating to inspections, tasks, incidents, maintenance history, safety and environmental checks, investigations and analysis
- run and publish interactive reports
- engage with your mobile teams wherever you are via Xugo's app in real-time
- integrate with existing systems while maintaining data security

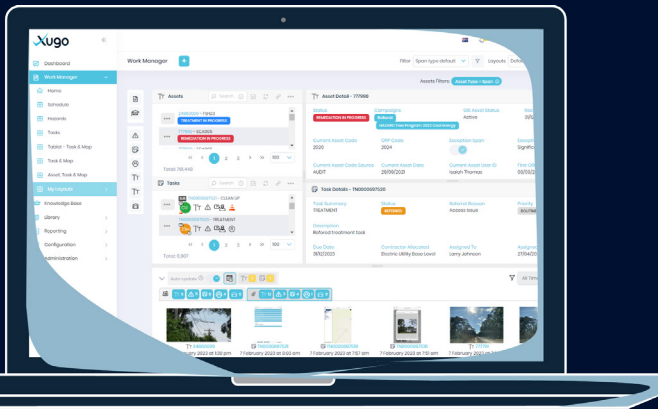
why Xugo?

- ✓ reduces manual intervention and work effort
- ✓ improves efficiency - all information relating to the entire program in one spot
- ✓ information is visible and accessible wherever you are
- ✓ accurate and timely reporting of network clearance statuses
- ✓ secure solution using best-of-breed industry-standard encryption

xugo.com.au



Xugo adapts to how your teams work to better support your compliance framework



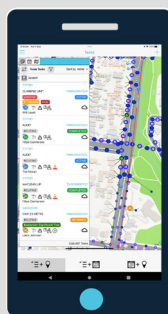
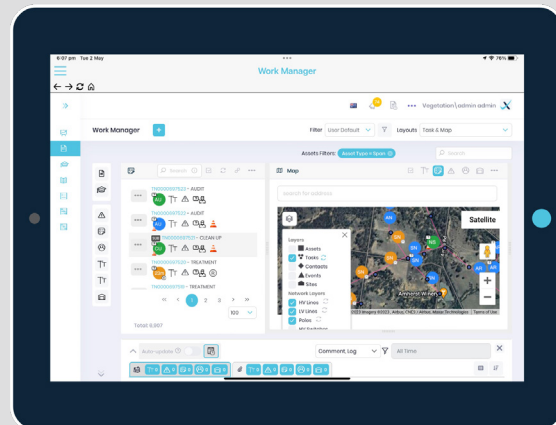
vegetation management

See the big picture – ensure your electrical overhead network is regulatory compliant by maintaining vegetation clearances

- ✓ manage the entire “end-to-end” process: plan, inspect (LiDAR/manual), scope, organise notifications and negotiations, undertake cut and clean up, audit, and generate contractor invoices using Xugo as your single source of truth
- ✓ receive real-time notifications when your assigned work nears key regulated deadlines
- ✓ automatically trigger task creation, based on predetermined business rules and workflows, while maintaining flexibility
- ✓ track and allocate work and provide transparency on the status across all vegetation spans/bays

recording & reporting

- ✓ manage all task activities, with tasks captured and stored against a span/bay history and archived for easy traceability
- ✓ complete inspections, assessments, safety and compliance checklists and forms, such as JSEAs, in app
- ✓ captured data of all types can be searched, filtered, manipulated and edited subject to access privileges and integrated logic and rules
- ✓ track effort and easily provide visibility of task information to all stakeholders
- ✓ record and report all non-compliant vegetation, advise authorities and report non-compliances
- ✓ assess internal/contractor crew performance through KPI reporting and audits of services
- ✓ manage and report on internal and regulatory compliance
- ✓ reconcile completed works and tasks for invoicing purposes



checklists, forms & data capture

- ✓ capture photos/videos, customer concerns, access maps and attachments
- ✓ capture locations and track crews and signatures
- ✓ work online or offline





integrate seamlessly with your corporate systems

Xugo adapts with your existing business systems. If integration is needed with ERP/EAM and GIS, Xugo's Application Programming Interface (API) gateway allows for rapid set-up of data exchange between Xugo and your current operations, procedures and policies.



go mobile

Whether you're in the office, or in the field, regardless of your internet connection, continue to complete your assigned work while in an 'occasionally connected' or 'offline' state using your smart device of choice – Android and iOS smartphone or tablet, or ruggedised laptop.



knowledge base

Find and access supporting content using Xugo's knowledge base when you need it. Store all types of information to help complete a job, such as engineering designs, manuals and procedures. Content can be added, modified or removed by authorised users.



customer interactions

Customer interactions (such as complaints related to vegetation around power assets) are made easier to track and maintain using Xugo. Access details, hazards for safe working and other attachments (such as photos/videos, documents and notes on access restrictions and access maps) can be added for future reference, repeat visits and further enquiries.



dashboard & reporting

Instantly see your program activity and progress at a glance via Xugo's easily digestible overview. Xugo dashboards and reports provide a near immediate real-time view across the vegetation program; and Xugo can produce many types of critical operational and progress reports, such as overdue and aging inspections, and tracking task allocation by contractor.

other applications of Xugo

asset maintenance

Xugo empowers your workforce to make the best decisions to effectively manage assets:

- ✓ undertake asset inspection and network maintenance (planned and reactive) efficiently
- ✓ enable compliance management in line with current regulations
- ✓ plan, schedule and assign tasks from the office or in the field using spatial capabilities, a mapping component that delivers asset visualisation

consumer case management

Xugo makes it easy to capture complaints and feedback directly from your consumers:

- ✓ monitor and respond to feedback from different sources including phone, email, chat and social media
- ✓ create cases and assign, reassign and escalate to follow up on and conduct investigations
- ✓ identify and track complaint trends
- ✓ create and manage tasks – audits, inspections and lab/factory investigations
- ✓ track quality or safety issues and corrective actions

visualisation

- ✓ advanced map/spatial visualisation for asset and task-based filtering and scheduling
- ✓ analyse geographic data in-house and via mobile devices
- ✓ take action and make informed decisions about your assets, planning, inspection and auditing

support, security & safety

- ✓ multiple contractor support with scheduling and work type, region, skill
- ✓ includes comprehensive cost and payment module
- ✓ custom levels of security access to accommodate different user groups
- ✓ manage the safety and performance of a widely dispersed workforce

keeping your information safe & secure

Xugo ensures sensitive data is protected by following IT security best practices and hosting our applications with leading cloud providers, certified for their physical and platform security.

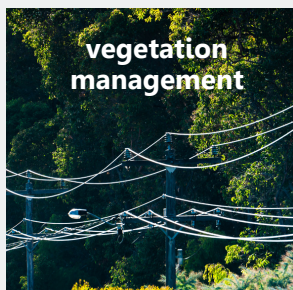
Xugo supports single-sign-on (SSO) capability and multi-factor authentication, and information is encrypted at rest and in transit between systems using industry-standard encryption. Xugo also leverages third-party security services to further reduce vulnerabilities and threats to data.

Xugo data environments are isolated by customer and accessible only by secure IPSEC or SLL VPN Gateway. Access to Xugo is strictly limited to authorised support personnel, with all access and activity logged and monitored.

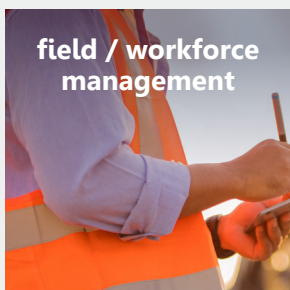


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Xugo users



vegetation
management



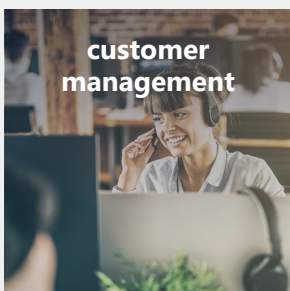
field / workforce
management



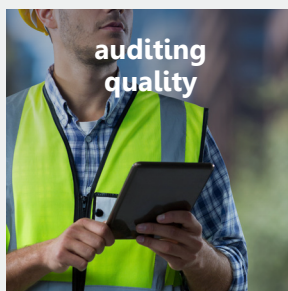
work safety
analysis



asset inspection
& maintenance



customer
management



auditing
quality

who we are

Xugo is developed by SFI Allegro, an innovative software solutions company that has specialised in supplying work management and compliance control software solutions to organisations of all sizes for over 25 years.

Xugo's team is highly experienced in implementing digital solutions and achieving tangible results for clients in the utility industry.

Our track record of successful delivery, continuous improvement and the service provided by our highly experienced team has resulted in our long-term association with many of the world's leading brands.

